

# SimpleVoIP *Everything's Included*



Don't buy a phone system. Use Our Fully Managed Cisco Phone Service. No Hidden Fees! No hardware to purchase. No maintenance fees. No management fees.

**1** *Provider.  
Solution.  
Invoice.  
Happy  
Customer.*



Geckotech owns & operates a Cisco Powered Network

Since 2003, Geckotech has provided Phone & Internet service as a Hosted solution to businesses nationwide. Whether your business has 10-500 employees per location, we can help save you money and avoid headaches!

**Don't juggle multiple vendors for all of your communication needs!**

*“The ability for us to avoid having to capitalize the high cost of purchasing a phone system, only to watch the technology become obsolete, was a key consideration.”*

- Flexcare

## SimpleVoIP *what's included*

SimpleVoIP is a bundled all-inclusive service that provides your business and employees with everything needed to use our Hosted VoIP service - from hardware down to the phones on the desktops. Everything listed below is included in the SimpleVoIP monthly service fee (priced per user). \*ASK FOR PRICING.

### PRIVATE INTERNET CONNECTION

Each location receives a private connection for voice and data (T1 or MPLS). We configure a T1 for every 50 users per location. Customers with multiple sites benefit from a fully managed MPLS WAN at no extra cost.

### CISCO IP PHONES

Every user receives a Cisco 7940 IP phone. Each location receives a 7960G phone for reception. Upgraded phones that support gigabit ethernet (10/100/1000) are also available.

### HARDWARE

Each MPLS T1 site gets a fully managed Cisco router with firewall built-in, Cisco managed 10/100 PoE switch, and battery backup (UPS)

### INSTALLATION AND TRAINING

Each location is professionally installed and trained - either on-site or remotely. Geckotech provides first party installation and truck rolls included.

### PROJECT MANAGEMENT

A dedicated project management team will coordinate your installation process from start to finish.

### CUSTOMER SUPPORT

Ongoing customer support from Geckotech includes

- A Dedicated Account Manager
- 24x7 In-House Help Desk
- Complimentary Feature Upgrades
- Online Account Management Center
- 24 hour Replacement Plan
- Proactive Network Alerts & full network management and maintenance

### PHONE SERVICE

FREE local & LD calling • Direct Dial # for Every User • Auto Attendant • Unlimited Virtual Fax • Voicemail • Web Portal • VM to Email • Soft Phone • Find Me Follow Me Call Jump • Conferencing • Call Forward DnD • 4 Digit Dial • Broadcast Paging Billing Codes • VM Distribution Groups

\* 50+ features included at no charge

*Connect. Collaborate. Consolidate.*

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# SimpleVoIP *Everything's Included*



*Thought we were kidding about the 50+ features? We weren't, just take a look.*

<i>Abbreviated Dialing</i>	<i>Call Waiting / Caller ID</i>	<i>Mute</i>
<i>Account Management Center</i>	<i>Call Waiting/Caller ID Manager</i>	<i>Network Utilization Reporting</i>
<i>Ad-Hoc (8 way) Conferencing</i>	<i>Change Name</i>	<i>Non-DID Numbers</i>
<i>Anonymous Call Rejection</i>	<i>Change Service</i>	<i>On-Hook Dialing</i>
<i>Authorization Codes</i>	<i>Conference Bridge (150 users)</i>	<i>PC Integration with Outlook</i>
<i>Billing Codes</i>	<i>Date/Time Display</i>	<i>Permanent Per Line Block</i>
<i>Call Block</i>	<i>Default Forwarding</i>	<i>Priority Call List</i>
<i>Call Control</i>	<i>Direct Inward Dialing</i>	<i>Reassign Phone (Guest Phone)</i>
<i>Call Forward All Calls</i>	<i>Directed Call Pickup</i>	<i>Remote Phone</i>
<i>Call Forward on Busy</i>	<i>Directories: Company &amp; Personal</i>	<i>Ringer Selection &amp; Volume Control</i>
<i>Call Forward No Answer</i>	<i>Distinctive Ringing</i>	<i>Selective Call Block List</i>
<i>Call Forward Do Not Disturb</i>	<i>Do Not Disturb</i>	<i>Selective Call Forward List</i>
<i>Call Forward to Voice Mail</i>	<i>Find Me No Answer</i>	<i>Single Channel Park</i>
<i>Call Duration Display</i>	<i>Forward to Voice Mail</i>	<i>Speed Dial</i>
<i>Call Intercept</i>	<i>GeckoHUD (Head's Up Display)</i>	<i>Time-of-Day Call Routing</i>
<i>Call Jump</i>	<i>Group Pickup</i>	<i>Transfer</i>
<i>Call Logs</i>	<i>Hold</i>	<i>Urgent Call</i>
<i>Call Management</i>	<i>Intercom</i>	<i>Virtual Ring</i>
<i>Call Restrictions / Toll Restrictions</i>	<i>Last Number Redial</i>	<i>Voice Mail</i>
<i>Call Return</i>	<i>Meet-Me Conference</i>	<i>Voice Mail Distribution Lists</i>
<i>Call Trace</i>	<i>Message Waiting Indicator</i>	<i>Voice Mail Notification</i>
<i>Call Treatments</i>	<i>Multi Channel Park</i>	<i>Voice Mail to Email</i>
<i>Caller ID</i>	<i>Multiple Station Appearances/</i>	<i>Voice Mail Transcription (G-Scribe)</i>
<i>Caller ID Block</i>	<i>Bridged Line Appearances</i>	<i>Web Portal</i>
<i>Call Waiting</i>	<i>Music-on-Hold</i>	<i>900/976 Blocking</i>

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**No equipment to manage or maintain • Free moves and changes • Add Locations or Move Easily • Keep Your Existing Phone Numbers • Complimentary feature upgrades • Enhance Employee & Client Collaboration • Connect Multiple Offices & Remote Employees • Consolidate Voice & Data Networks • Unlimited Scalability • Dedicated Account Managers • In-house Friendly & Responsive Customer Support • 99.999% Network Uptime • Work From Anywhere • Proactive Service Issue Alerts** ... we could go on all day listing the benefits, but you get the idea